

CLAIM FORM - THEFT

Dear Policyholder,

We are sorry to learn that you have been the victim of theft. With your assistance we will use our best endeavours to process your claim without undue delay.

Please find below the claim form which your policy insurers require to be completed. Please return this to us as soon as possible, with a full description of the claim incident. It is important that you list all stolen items and we advise that you lodge a copy of this list with the police to whom you must report the theft. In addition to the completed claim form your insurers require the following:

- The original purchase receipts (if available) for items that have been stolen. If you have any photographs of the stolen items these will also be helpful.
- Written quotations/estimates for the replacement of stolen items.
- A copy of the police report of the theft, including the list of items reported to them as stolen.

It is essential that you return the claim forms as soon as possible. Although estimates for replacement items may not yet be available, please do not delay submission of your claim form.

Under the terms of your policy your insurers are entitled to wait 2 months from the date of theft before settling your claim. This is to allow the police the opportunity to make their investigations and to allow for the recovery of stolen items

We look forward to receiving the completed form as soon as possible together with the supporting documents required.

Yours faithfully,

Claims Department
Pantaenius UK Limited

CLAIM FORM – THEFT

Policyholder	
Name/Company Name:	
Address:	
Daytime Phone:	
Mobile Phone:	
Home Phone:	
E-mail Address:	
Customer Number:	
Vessel	
Type of Vessel:	
Vessel Name:	

QUESTIONNAIRE FOR DAMAGES RESULTING FROM THEFT

Policyholder:	Policy No:
In order to process the above mentioned claim in a quick and uncomplicated fashion, please provide us with detailed information to the following questions:	
1. Where did the boat/tender lie at the time of the theft?	
2. Please provide a sketch of the scene of the crime, include your boat's berth, as well as, inhabited buildings in the area.	
3. How is the area protected against the entry of trespassing persons? Is there any CCTV in operation at the site of the theft?	
4. How are the entrances to your boat and/or the boat/tender protected against theft?	
5. How did the thieves attain the stolen goods?	
6. Who last checked the condition of your boat/tender and when?	
7. Who noticed the theft and when?	
8. Police Crime Report No: Station Incident Reported:	
9. Are any of the items for which you are claiming covered under any other insurance?	
Please note: All cases of theft must be reported to the local Police and a copy of their report (if provided) submitted with your claim.	
IF YOU WERE NOT AT THE BOAT FOR A PERIOD LONGER THAN FOUR WEEKS BEFORE THE THEFT, PLEASE ANSWER QUESTIONS 10 & 11	
10. Who did you commission to look after the boat? Please supply name and address.	
11. How often was the boat checked? <i>Please indicate.</i>	Daily? Several times a week? Irregularly?

